

EL SAFAREIG THERMAL BATHS

Frequently Asked Questions

1. What is EL SAFAREIG THERMAL BATHS?

El Safareig Thermal Baths is a public space where a relaxing and therapeutic bath in the mineromedicinal thermal waters that surge from a natural geological source can be enjoyed.

This new facility is a repurposed thermal water washing house that was built around 1950. Caldes has had many such facilities along its history. Nowadays four of a total of six are in good conservation state.

2. When will it be open?

Wednesday and Thursday: from 16 to 20 h

Friday and Saturday: from 10 to 14 h and from 16 to 22 h

Sunday and holidays: from 10 to 14 h and from 16 to 20 h

(Closed on December the 25th and 26th and on January the 1st and 6th)

3. How much is a ticket? What does it include?

General entrance fee: 6,00 €

Reduced entrance fee: 3,50 € (under 16, owners of Carnet Jove, students, retired and the unemployed)

10 use voucher: 35,00 €

Bath + Thermal Circuit guided tour (general fee): 7,00 €

Bath + Thermal Circuit guided tour (reduced fee): 4,50 €

One ticket grants unlimited use of the facilities during a 1 hour period.

4. What is the appropriate dress?

Women are allowed into El Safareig either in full swimsuit or bikini. Men can sport short, bermuda or slip swimsuits. No footwear is allowed but one-use latex booties. Swimming caps are mandatory.

Use of the swimsuit is mandatory in the bathing area, only after purchase of the ticket. Under no circumstance people wearing street clothes will be allowed into the bathing area. Swimming clothes are not included in the entrance fee.

On Reception towels can be rented (2,00 €) and swimsuits bought.

5. What is the required age for children?

As a precautionary measure children under age 5 are not allowed into El Safareig. Children between 5 and 16 will be allowed if proper age accreditation is presented and a responsible adult is with them at all times.

There is no babysitting service in El Safareig. Parents with children under 5 can share one ticket for half the time each.

6. What if one has health problems or is pregnant, is entry to the facilities allowed?

El Safareig is not a health care centre. Check with your doctor if you have health problems or are pregnant.

7. Is there someplace to store clothes and personal belongings?

There are coin operated lockers in El Safareig. Storing all your belongings and checking that the locker is correctly locked is recommended. In case of loss the key alert the staff immediately.

El safareig will take no responsibility for loss or theft of any goods.

8. Is there restaurant or cafeteria?

There is no bar, restaurant or cafeteria in the facility. No food or drinks are allowed in.

9. Is smoking allowed?

No. El Safareig, as a wellness centre, is a smokeless space.

10. How do I get there by car?

● Address: plaça de Pau Surell, s/núm. (behind the church: Església de Santa Maria)

● GPS Coordinates:

UTM 31 T 430156 4609367
GMS 41 37 58.7 N, 02 09 41.3 E

There are many parking areas nearby. Blue area parking zones are free but limited to 90 minutes. Stating arrival time is mandatory; A note in the car's dashboard is enough. In other areas unlimited parking time is allowed.

11. What is the public transport offer?

Every 30 minutes buses depart from and to Barcelona. Check the schedule at www.sagales.com.

Taxi stop in Av. Pi i Margall (in front of Parc de l'Estació) : tel. 93 865 18 17

Reservations

1. Do I need to make a reservation?

El Safareig has limited capacity, so, making a reservation through our web service at www.safareigtermal.cat. If you do not have a reservation calling in advance to check availability is recommended.

2. Reservations are to be paid in advance? Which are the payment methods?

All reservations must be paid in advance with a credit card or paypal.

3. How do I know if the reservation is confirmed? Is it necessary to present the credit card on Reception?

When the reservation is made a confirmation code will be sent. This identifier will be proof enough to enter the facilities.

4. How can a reservation be cancelled, modified or reimbursed?

To cancel or modify a reservation made from our website www.safareigtermal.cat you need to call or email El Safareig's Reception at least 48 hours before the reservation date. You must provide your identifier number. The email is safareigtermal@caldesdemontbui.cat. The telephone number is 618796725.

Full charge for the service will be applied in case of cancellations made less than 48h before the reservation date or clients not reporting at the appointment.

5. How can a bath in El Safareig be gifted?

Gift checks can be bought in El Safareig's reception or through our website. On completion of the purchase a confirmation email will be sent to a specified address. There is an option to buy a gift check with an open date. In such cases a confirmation call is required to check for availability and validate the reservation. Gift checks expire a year after the date of purchase.

6. Is there any kind of special discount?

El Safareig offers reduced prices for children between 5 and 16, owners of Carnet Jove, students, retired and the unemployed. Moreover, there will be special promotions with discount codes offered through social networks.