



Frequently Asked Questions

El Safareig Thermal Baths are a public space where you can enjoy a bath with the therapeutic and relaxing properties of the mineral-medicinal water that emerges from a natural geological source.

This new facility is a repurposed thermal water washing house that was built around 1950. Caldes has had many such facilities along its history. Nowadays four of a total of six are in good conservation state.

ENTRANCE

What are the opening hours of the Thermal Baths El Safareig?

From Wednesday to Sunday
From 10:00 a.m. to 10:00 p.m.

How can I get there by car?

The municipality has several parking lots around the area. There one blue zone paying parking lot (C/Escoles Pies) and one covered paying parking lot (Centre – El Sindicat) very close to El Safareig.

The thermal baths El Safareig have the entrance through Plaça de Pau Surell S/N (just behind the church) We have adapted access for people with functional diversity. The entrance and exit is through Carrer Marques S/N.

How can I get there by public transport?

There are buses from Barcelona to Caldes de Montbui and vice versa. You can check the schedules at www.sagales.com. Taxi stop: +34 93 865 18 17.

The thermal baths El Safareig have the entrance through Plaça de Pau Surell S/N (just behind the church) We have adapted access for people with functional diversity. The entrance and exit is through Carrer Marques S/N.

What is the price of admission? What does the price include?

General admission: €8.00
Reduced admission: €5.25 (for children under 16, with Youth Card, students, retirees, pensioner and unemployed)
Special 10-service pass: €60.00
Bath + guided tour of the thermal circuit through the old town(general rate): €10.00
Bath + guided tour of the thermal circuit through the old town(reduced rate): €7.50
The price of admission to El Safareig allows you to freely use the facilities for one hour.

Is it necessary to make a reservation?

El Safareig has limited capacity, therefore, we recommend that you always make a prior reservation through the web reservation service at www.visiteucaldes.cat or www.safareigtermal.cat. If you do not have a reservation for the same day, we recommend calling before coming to inquire about the occupancy of the facilities. Telephone +34 618 796 725

How can I reserve an entry to come?

Reservations are made exclusively through the website. You can purchase your ticket [here](#). Payment is made in advance, by credit card, and you will receive an email with the reservation confirmation. The confirmation code you receive will serve as proof when accessing the facilities.

Do I have to pay in advance? What are the payment methods?

All reservations made in advance must be paid in advance via credit card or PayPal.

Is there any special discount?

El Safareig offers reduced rates for children under 16, students, retirees, unemployed and pensioner or with the Youth Card. In addition, you can find occasional promotions with discount codes through social networks.

How do the subscriptions work?

Subscriptions are individual and cannot be shared. Each subscription has a unique code that allows you to reserve up to 10 baths on different dates and times.

Subscriptions are purchased through the web or directly at the center's reception.

To book a season ticket through the website, you must use the 'Do you have a season ticket or gift voucher?' link at the top of the page in the 'booking' section.

By clicking on the link you will be able to enter your unique season ticket code and a calendar will appear to complete your booking.

Subscriptions are valid for one year from the date of purchase.

How can I give a bath at El Safareig as a gift?

By purchasing a Gift Voucher directly at the center's reception or by processing it through our website. At the end of the purchase process, you will automatically receive the Gift Voucher at the email address you have specified.

You have the possibility to give a gift with an open date. In these cases, it will be essential to confirm by phone and with the maximum possible notice the day you wish to come in order to guarantee the spot.

Gift vouchers are valid for one year from the date of purchase.

From what age can children enter?

For safety and water temperature reasons, children under 3 years old are not allowed to enter El Safareig.

Children between 3 and 12 years old are only allowed to enter El Safareig on special "Xip-Xap Safareig" days, aimed at children, which will be established and defined by the organizers. See the dates and times here.

Children between 12 and 16 years old can enter with proof of age (to obtain a reduced price) and must be accompanied by a responsible adult.

El Safareig does not have a childcare service.

If I have a health problem or am pregnant, can I enter the facilities?

We recommend that you consult a doctor if you have an illness or are pregnant.

Change of Reservation, Ticket Refund, and Right of Withdrawal

Only one reservation change is permitted, and with a minimum of 48 hours' notice. The inability to attend or an error in purchasing tickets are not grounds for cancellation.

In accordance with Article 103, Section I) of Royal Decree-Law 1/2007, of November 16, which approves the Revised Text of the General Law for the Defense of Consumers and Users (LGCU), the right of withdrawal will not apply to contracts for the purchase of tickets for leisure or recreational activities, if the contracts specify a specific date, except for reasons related to: safareigtermal@serveisdecaldes.cat, and we will respond on the first business day.

BATH AND FACILITIES**What do I need to take for a thermal bath?**

Users must wear a swimsuit and bathing cap; these are not included in the admission price.

Where can I get changed?

The changing rooms are limited, as the structure of the old laundry has been respected. For this reason, we recommend that you come already changed from home. If you want to change in the changing room, you will have to wait your turn patiently or change on the terrace or in the restroom.

Is there anywhere to store clothes and belongings?

We have lockers with keys to store belongings. In case of losing the key, it is necessary to immediately notify the staff. El Safareig is not responsible for the loss or theft of any valuable items.

How long can I stay there?

The entrance includes:

- One hour of stay in the facilities
- Bath time of 30/40 minutes

You enter on the hour, so remember to be punctual. If you arrive later than the hour, you will lose bath

time.

Do I need to shower before entering the water?

Yes, it is mandatory to shower before bathing.

Is there a restaurant or cafeteria?

There is no restaurant, bar, or cafeteria service within the facility. Food and beverages are not permitted except on days when special events are taking place, and only after prior authorization from the organization.